

ALEX JENNINGS

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PROFESSIONAL EXPERIENCE

J.P. Morgan Chase & Co.

Executive Director, Analytics and Insights, Commercial Banking Middle Market
Vice President, Risk Reporting and Analytics, Consumer & Community Banking (CCB)

Dallas, Texas (2017 – Present)
(2015 - 2017)

- Established new analytics function for CFO and Head of Business Management in Commercial Banking, forming framework and identifying people, tools and techniques necessary to evaluate ongoing performance of key programs, personnel and other investments.
- Leveraged advanced Big Data analytical techniques to better understand and forecast drivers of growth, identify key customer segments and understand their behavior, and assess the marginal impact of investments in new client-facing personnel.
- Developed framework for strategic reporting needs, evaluating audience requirements and transitioning all reporting to a new QlikSense environment.
- Instituted cross-functional working group, intended to institutionalize analytics as a core capability across the Commercial Banking organization.
- Initiated and oversaw execution of CCB-wide resource study for RCSA testing requirements, establishing core resource needs to facilitate improved planning for 2017 cycle and identifying areas of efficiency in resource allocation.
- Partnered across CCB Control Programs on the development of a new QlikView business intelligence tool to facilitate improved insights and access to control and risk-related information.

Federal Bureau of Investigation

Director of Business Operations (Administrative Officer)
Special Advisor (Internal Strategy Consultant)

Dallas, Texas (2012 – 2015)
Washington, D.C. (2008 – 2012)

- Executive holding several senior leadership roles within 35,000-employee organization, including special advisor and internal strategy consultant to Senior Executives such as the Deputy Director, Chief Financial Officer, Director for Resource Planning and the Special Agent in Charge of the FBI's Miami Division. Served as the Director of Business Operations for the FBI's Dallas Division.
- Created business analytics program for the FBI's 56 field offices, leveraging an increased availability of data to analyze and improve operational performance. Established new positions to facilitate this analysis within each office, and executed talent acquisition strategy targeting advanced university analytics programs to staff over 50 national positions focused on delivering data-driven analysis for executives.
- Established threat driven resource management program to more closely tie over 15,000 investigative personnel to the areas of greatest operational risk by using intelligence and other data. Developed strategies to alleviate \$250 million shortfall by improving the alignment of personnel resources.
- Founded the FBI's Corporate Capital Planning Office to institute a formulaic and recurring annual review of major FBI investments and programs valued at \$5 million and higher, saving approximately \$25 million over the course of 3 years by identifying synergies and improving the prioritization and planning for investments in information technology, real estate and other operational assets.

Watson Wyatt Worldwide (now Towers Watson)
Competitive Market Research Analyst

Washington, D.C.
2005 - 2008

- Conducted financial and market research and analysis for executives within a global human resources consulting firm. This analysis aided executive decision-making to expand benefits technology services in Asia Pacific and Europe, leading to a 7% increase in 2-year revenues for this new line of service.

Kennedy Communications
Logistics Director (contract position)

Washington, D.C.
2005

- Contracted for 4-month period by D.C.-based communications firm to analyze and develop new internal management procedures, ultimately reducing average collateral production time by 20% and improving accounts receivable collection rates by 3% or \$50,000 over the previous business cycle

2004 United States Presidential Campaign
Executive Director

Miami, FL
2003 - 2005

- Responsible for the budgetary and financial management of a county-wide organization. Organized state and county-wide events to raise money for candidates, bringing in over \$5 million in donations between January and November 2004

EDUCATION

Georgetown University
McDonough School of Business
Master of Business Administration

Washington, D.C.
Graduated 2008

- Class President, Student Association
- Lead for international management consulting project for Eicher Motors in India on strategies for market expansion

Texas A&M University
Major in Political Science, Minor in Business Administration

College Station, TX
Graduated 2003