

# Carol Linjie Li

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## EDUCATION

### Southern Methodist University, Cox School of Business

*Master of Science in Business Analytics(STEM qualified)*

GPA: 3.62/4.00

GRE: 322

Coursework: Predictive Analytics, Data Mining, Data Visualization, Business Intelligence, Database design, Forecasting\* (\*In progress)

Dallas, TX

May 2018

### Michigan State University

*Bachelor of Science in Crop and Soil Sciences*

Major GPA: 3.94/4.00

Awards: Dean's list, Student Representative

East Lansing, MI

June 2016

### Beijing Forestry University (2+2)

*Bachelor of Science in Turfgrass Management*

Major GPA: 89/100

Awards: Honor student

Beijing, China

June 2016

## TECHNICAL SKILLS

Alteryx • Tableau • SPSS • VBA • Python • R • SQL • Knime • PowerBI • SAS\* • Hive\* • Spark\* (\*In progress)

## PROFESSIONAL EXPERIENCE

### American Express

*Analytics Assistant, Global Merchant Services*

- Contacted local merchants and domestic banks to discuss global business services and increase AMEX's service and market share in mainland China
- Recorded merchant establishment data into the AMEX Internet system using Salesforce; Cleaned and maintained individual client orders in the system database
- Analyzed merchant set up using AMEX merchant force system and calculated DBV (domestic business volume) and ROC(Roll of Consumption) using Excel, and developed weekly and monthly reports
- Identified and analyzed top 50 merchant performers using AMEX merchant force system and SPSS
- Constructed a predictive performance model for AMEX merchants without transactions for recent 2 years, based on four categories of data (location, establishment time, latest transaction date, volume)
- Developed merchant and related promotion activity materials for the City Weekend website and developed relevant applications to increase purchases via AMEX; Increased merchants on City Weekend by 27%

Beijing, China

Jun. 2016 – Apr. 2017

### Weber Shandwick China

*Intern, Consumer Department*

- Developed brand marketing and publicity for cosmetic products for the AmorePacific group, covering the Sulwasoo, Laneige and Manonde markets
- Planned and organized marketing activities including coverage pitching and shooting arrangement to ensure 60% publicity efficiency
- Analyzed current weeks' online and offline publicity data to improve future outreach efforts

Beijing, China

May. 2016 – Jun. 2016

## ACADEMIC PROJECT

### Pickup Instant Delivery

*Business Analyst*

- Communicated with the local startup company Pickup to gather requirements for analyzing driver, customer and location data
- Used Alteryx and advanced Excel tools to clean and combine data
- Analyzed customer behavior by decile analysis and applied Tableau forecasting regression to predict future profit and revenue
- Building queries and dashboards using Tableau to visualize company strategy and make suggestions

Dallas, TX

Aug-Oct.2017

### Toyota Financial Services Case Competition

*Business Analyst*

- Utilized SAS to run regression models on 21 general economic indicators to find the association between incentives and market share.
- Analyzed TFS and its competitor incentive spend behavior by building models in Excel and visualization in Tableau
- Forecasted the TFS incentive spend budget plan based on expected inventory delivery and required market segment share

Dallas, TX

Oct.2017

## Humana Healthcare Analytics Case Competition

Dallas, TX  
Oct.2017

### Business Analyst

- Analyzed customer health conditions by dividing 45,000 customers into 5 groups and selecting 24 diabetes-related KPIs out of 106 indicators given based on regression models using SAS and external references
- Forecasted the inpatient admission and readmission rate using selected KPI and developed reports on how to minimize diabetes inpatient cost for this insurance company

## Turfgrass Molecular Genetics Lab, SCI Publication #2&3

Beijing, China  
Dec.2015 – Apr.2016

### Research Assistant

- Conducted molecular genetics experiments including extracting RNA and DNA data. Identified the genetic construction of plants using lab instruments
- Performed comparison of homologous sequences using DNAMAN software(v.8.0), analyzed homologue similarity using BLAST in the NCBI database
- Tested AsACO expression under the stress of hormones and abiotic influence in different concentrations. Recorded and analyzed data in SPSS and Excel, and plotted using Sigmaplot

## Prof. Joseph Vargas's Pathology Laboratory

East Lansing, MI  
Aug. 2015 – Nov. 2015

### Research Assistant

- Coordinated experiments with pathology, lab setting, sample data collection

## Turfgrass Physiology Laboratory, Publication #1

Beijing, China  
Mar. 2014 – Feb. 2015

### Host

- Arranged research process, analyzed with SPSS & Sigmaplot, wrote paperwork, and prepared for publication

## PUBLICATIONS

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- #1. DOI: 10.13817/j.cnki.cyyyp.2017.01.011 LI Linjie, Guo Weier, Chang Zhihui, Drought Resistance Effect of Zeatin on Tall Fescue and Perennial Ryegrass, *Grassland and Turf*, 2017
- #2. DOI:10.4238/gmr15049034 XIAO Guozeng, LI Linjie, TENG Ke, CHAO Yuehui, HAN Liebao, Molecular Cloning and Expression Analysis of ACC Oxidase Gene (AsACO) Involved in Ethylene Biosynthesis from *Agrostis Stolonifera*, *Genetic and Molecular Research*, 15 (4)
- #3. DOI:10.11686/cyxb2016107 XIAO Guo Zeng, TENG Ke, LI Linjie, CHAO Yue Hui, HAN Lie Bao, Antioxidant enzyme activity and gene expression in creeping bentgrass under salt stress. *Acta Prataculturae Sinica*, 2016, 25(9)

## ACTIVITIES AND LEADERSHIP

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- **Deputy Director**, Publicity Department of Beijing Forestry University's Student Union Oct. 2012 – May, 2014
- **Deputy Director**, English Club of Beijing Forestry University, Beijing, China Mar. 2013 – Mar. 2014
- **Translator**, 12th International Turfgrass Research Conference, Beijing, China Jun. – Jul. 2013